

# Chapter Chatter

Issue

August/ September 2007

**Special points of interest:**

- Letter from the Prez
- Executive Management program
- Upcoming conferences

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**Greetings from the President!**

There is a famous poem called "Attitude" by Charles Swindoll that I am sure many of you would recognize. It ends with "I am convinced that life is 10% what happens to me and 90% how I react to it. And so it is with you..."

Maybe you've been unlucky enough to work in a place where the manager slammed in through the door in the morning and everybody ducked? That good feeling most employees woke up with went away immediately. Or were you are lucky enough to work in a place where the manager came in smiling and everybody felt better the rest of the shift? Is it your attitude that shapes all those around your workplace? Have you checked lately to see if it needs adjusting?



**Cynthia Griffith, President  
 Six Rivers Chapter CLMA**  
 cynthia.griffith@middletownhospital.org  
[www.sixriversclma.org](http://www.sixriversclma.org)

One of the values of CLMA membership is the constant reminder and example of good leadership that helps shape attitude. As a leader, our attitude is just as important as the technical details we spend our work lives supporting.

- Ability is what you're capable of doing
- Motivation determines what you do
- Attitude determines how well you do it.

Look around next time you have a chance to go to a meeting – the CLMA vision and mission are alive and well. The Ohio River Valley meeting in Columbus was a prime example: good speakers, lively discussions and laughter heard everywhere.

Please join us at Deer Creek this fall, or at any of the local meetings, to capture that same good feeling and carry it back to share with the other employees in your workplace.

**Our Vision:** CLMA is the premier resource for laboratory professionals, supporting them at every stage of their career to achieve excellence in leadership and health-care management.

**Our Mission:** CLMA empowers laboratory professionals through forward-thinking educational, networking, and advocacy opportunities in leadership and health-care management.

July, 2007  
 Cynthia Griffith  
 President, SRC  
 cynthia.griffith@middletownhospital.org  
[www.sixriversclma.org](http://www.sixriversclma.org)

## Member Benefit

### Siemens Medical Solutions Diagnostics Executive Management Program October 28- November 1, 2007

CLMA is offering 20 scholarships to attend the Siemens Medical Solutions Diagnostics Executive Management Program at the University of Notre Dame. This unique executive education program has been designed to provide diagnostic health-care professionals with a core base of business and leadership skills.

The five-day program covers strategic planning, leadership, managing organizational change, finance, marketing, cost management, and managing performance. This intensive program offers a compact schedule with classes beginning at 8:30 a.m. and evening classes running until 8:30 p.m.

I attended this program in 2006. It was a wonderful opportunity to attend a mini MBA program on the Notre Dame campus!! The Executive Management Program is a full week of faculty taught sessions on strategic planning, leadership, budgeting, and other managerial topics. Through presentations and class discussions the attendees learned from both the instructors and each other. Please feel free to contact me if you have any questions about my experience in this Program.

Jenny Murray  
ChildLab Client Services Supervisor  
Phone: 614-722-5331  
murrayj@childlab.com

Need more info? Go to [www.clma.org](http://www.clma.org)

### Ohio River Valley Conference *Lab Takes Center Stage* May 15-17, 2007

The Ohio River Valley (ORV) Conference is a Regional Conference sponsored by the Blue Grass, Greater Indiana, and Six Rivers CLMA Chapters along with the Ohio Valley Section of AACC. The Conference location rotates each year between Indiana, Kentucky, and Ohio. The Regional Conference was held this past May at the Greater Columbus Convention Center in downtown Columbus, Ohio.

The Conference included general sessions on personal development, leadership, project management, and Lab safety. The breakout sessions included a variety of topics from PCR and MRSA to Customer Service and the Evolution of Outreach. There was excellent support from sponsors with 60 vendor exhibits and several sponsored events. The attendees had the opportunity to network with colleagues, vendors, and other Laboratorians during the "Night at the Theatre" held on Tuesday night and also at the Wednesday evening Dinner and Theatre Lab held at the Buckeye Hall of Fame Café. The Conference was both an entertaining and educational event!!

The 2008 Ohio River Valley Conference will be held in Kentucky. The Conference Committee has already started planning next year's event. If you are interested in participating on the committee, please contact Evelyn Spalding (evelyn.g.spalding@questdiagnostics.com) or Jenny Murray ([murrayj@childlab.com](mailto:murrayj@childlab.com)).

[www.ohiorivervalley.org](http://www.ohiorivervalley.org)

## Program and Education Committee Update



### 2007 FALL CONFERENCE

**BEST IN SHOW**---Apply the “best” practices in your laboratory  
 October 4<sup>th</sup>/5<sup>th</sup>  
 Deer Creek Conference Center

#### Thursday, October 4<sup>th</sup>

8:00 a.m.- 11:30 p.m.

#### **CLMA Six Rivers Chapter Strategic Planning Meeting**

*Pin Oak Room*

#### **Vendor set-up**

*Ballroom*

11:30 a.m. - 12:00 p.m.

#### **Registration**

*Ballroom Foyer*

12:00 p.m. – 2:00 p.m.

#### **Lunch and Keynote Speaker**

#### **Paul Epner, Abbott**

Owning the Total Testing Process

CLMA Patient Safety and Quality Committee/Good Practice Program

*Ballroom*

2:00 p.m. – 3:30 p.m.

#### **Vendor Exhibits**

*Ballroom*

3:30 p.m. – 4:30 p.m.

#### **Local “Good Practices” (Facilitated Discussion)**

*Ballroom*

6:00 p.m. – 9:00 p.m.

#### **Cookout & Networking**

***Harding Cabin*** Need to make sure this is available

#### Friday, October 5<sup>th</sup> – *Ballroom all day*

7:30 – 8:30 a.m.

#### **Registration & Breakfast Buffet Continental breakfast in ballroom or in hallway.**

#### **Vendor Exhibits**

Silent Auction – *bid on items and help raise funds for student scholarships!*

8:30 – 10:00 a.m. **Christopher Young, CHC**

*Auditing and Monitoring for Laboratory Compliance Programs*

10:00 – 11:30 a.m.

#### **Silent Auction/Exhibits**

11:30 – 12:30 p.m.

#### **Luncheon & Annual Meeting Need to plan lunch menu.**

#### ***Installation of Officers***

#### ***Annual Report to the Membership***

*Auction/Vendor Exhibits*

12:30 – 2:00 p.m.

#### **Michael Borden**

*Generational Management*

2:00 – 2:30 p.m. **Silent Auction Wrap-Up Need to plan for refreshments.**

*Refreshment Break*

2:30 – 3:30 p.m.

#### **Michael Borden**

*Generational Management Wrap-Up*

**Six Rivers CLMA Fall Conference**

October 4/5, 2007

**REGISTRATION FORM**

Six Rivers Chapter



THE RESOURCE FOR LABORATORY PROFESSIONALS

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Ph: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

<u>FEES:</u>		<u>Fill in amount</u>
Member	\$45.00	_____
Non member	\$60.00	_____
MT/MLT student	\$10.00	_____
Thurs. Cookout	\$5.00	_____
	<i>TOTAL:</i>	_____

**Make check payable: CLMA SIX RIVERS CHAPTER**

Mail to: Jade Wilson, Program Chair  
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 Columbus, OH 43205

Contact info: [wilsojad@chi.osu.edu](mailto:wilsojad@chi.osu.edu)  
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 Fax 614-722-5308

## Student Scholarship Opportunity offered by Six Rivers CLMA

Six Rivers is once again offering scholarship funding to students currently pursuing their Associates or Bachelors degree in clinical laboratory studies. Applications will be accepted through November 1, 2007.

MLT/CLT students must have completed at least 1 year in their program while MT/CLS students must have completed 1 term and/or clinical rotation. Distance learning students within our chapter region may also apply. Please use the link below to see complete application requirements.

Please share the news with laboratory students you know.

For complete details and an application go to:

[http://www.sixriversclma.org/whatsnew/CLMA\\_Scholarship\\_Application-2007.pdf](http://www.sixriversclma.org/whatsnew/CLMA_Scholarship_Application-2007.pdf)

How the Six Rivers CLMA Scholarship helps .....

The honor of receiving the CLMA scholarship was not only a financial reward but also a recognition of my accomplishments toward obtaining my MT certification and degree. CLMA is an outstanding organization promoting laboratory excellence worldwide, so to be selected was quite an achievement for me. Alleviating the financial burden, whether you are young or a non-traditional "older" student as myself, is a tremendous help during the education process. I will always be grateful to the Six Rivers Chapter of CLMA for the confidence awarded me in my CLMA scholarship. I hope my future endeavors and accomplishments will substantiate this reward.

Shari Lovelace (2006 Scholarship award winner)

## SIX RIVERS CLMA

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## Get-A-Member Contest

Do you know some co-workers or colleagues who are missing out on what CLMA has to offer?

Recruit 2 new CLMA members from January 1, 2007 to August 1, 2007 and be entered into a drawing for a "free" registration to the Six Rivers Fall Conference.

Six Rivers Fall Conference  
Deer Creek Conference Center  
Oct 4- 5<sup>th</sup>, 2007

### What are the Benefits of becoming a CLMA Member?

By joining CLMA, not only will you have access to all of CLMA's programs, publications, and advocacy resources, but you will broaden your professional contacts through both online and in-person networking opportunities. As a member of CLMA you will have had the opportunity to meet laboratory professionals from all levels, and it is this interaction that has proven so valuable in building and honing my management skills to grow professionally.

To learn more about CLMA, visit the following web sites:

Six Rivers CLMA Chapter website: [www.sixriversclma.org](http://www.sixriversclma.org)

National CLMA website: [www.clma.org](http://www.clma.org)

### Need up dates on what is going on with National CLMA?

Go to the CLMA website for updates on the Board of Directors meetings, educational programs, local chapter highlights and many other features. Visit: [www.clma.org](http://www.clma.org)